



Gloria Fagan, BSN, RN, CCM

Workers' Compensation Outreach Manager

Shephard Center

Bio - Gloria Fagan, BSN, RN, CCM is an accomplished healthcare professional with over two decades of experience, currently serving as the Workers' Compensation Outreach Manager at Shepherd Center. Specializing in spinal cord injury, brain injury, stroke, and neurological conditions, Gloria excels in collaborating with employers, insurers, case managers, and attorneys to ensure optimal care for patients facing multi-trauma or catastrophic injuries.

Gloria's passion extends beyond clinical nursing excellence to a fervent commitment to promoting disability employment awareness.

Acknowledged for her exceptional leadership capabilities, Gloria has a proven track record in leadership development, sales territory management, and advocacy. Notably, her exemplary communication skills with CEOs and high-level leadership contribute to strategic decision-making and organizational success.

Her clinical background encompasses orthopedic/neurological trauma, medical-surgical intensive care, and cardiothoracic intensive care, adding depth to her expertise.

In addition to her other professional achievements, Gloria earned her bachelor's degree in nursing from the University of Alabama, highlighting her commitment to academic excellence. Beyond the professional realm, she finds fulfillment in travel and cherishing moments with her family.



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